



STANDARD IRON DOOR WARRANTY for SOUTHWEST DOOR & WINDOW

SOUTHWEST DOOR & WINDOW warrants its product to be free from defect in material and workmanship (excluding finish) for a period of FIVE (5) years from the date of sale to the user and will repair or replace any defective product or parts at SOUTHWEST DOOR AND WINDOW's sole discretion.

SOUTHWEST DOOR & WINDOW warrants product finish to be free from defect for a period of TWO (2) years from the date of sale to the user and will repair at SOUTHWEST DOOR & WINDOW's sole discretion.

Since each SOUTHWEST DOOR & WINDOW product is handcrafted, there will be variances in the design, finish and overall appearance. Some designs may dictate that slight variances occur to preserve strength and rhythm of the design, depending upon the configuration of the door, gate, window, insert or any other product built by SOUTHWEST DOOR & WINDOW.

This warranty does not cover: non-SOUTHWEST DOOR & WINDOW products; (i.e. pull-handles, or items added to the unit after the sale); weather stripping, and threshold; products that have not been paid for in full; problems caused by improper storage, handling, installation by others, finishing, use, modification, or maintenance; Acts of God; accidents, including accidental glass breakage (Insulated glass is covered by warranty provided by glass manufacturer); products subjected to conditions outside their design limitations; minor imperfections in the metal that do not affect the product's structural integrity; minor variations in finish color; normal wear or discoloration of finish (SOUTHWEST DOOR & WINDOW finishes may vary in places due to the frequency of use. SOUTHWEST DOOR & WINDOW does not consider this to be a defect, but rather a normal process, and over time enhances the naturally aging appearance of the metal and finish); finish problems caused by mechanical damage or abrasion; damage caused by acid rain, salt spray, or other corrosive elements; problems due to water leakage which is not the fault of the SOUTHWEST DOOR & WINDOW product. The warranty on any replacement product will extend for the balance of the original warranty period. SOUTHWEST DOOR & WINDOW will not be responsible for problems or damages caused by deficiencies in building design, construction, maintenance, failure to install our products in accordance with approved methods, or the use of our products in systems, such as barrier wall systems, which do not allow for the proper management of moisture within the wall system. NEITHER SOUTHWEST DOOR AND WINDOW NOR ANY SELLER OF SOUTHWEST DOOR & WINDOW's PRODUCTS WILL BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (WHETHER UNDER THEORIES OF TORT, STRICT LIABILITY, CONTRACT, WARRANTY OR OTHERWISE) WHICH MAY RESULT FROM A PRODUCT DEFECT OR MALFUNCTION. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.